



Increase your business's efficiency with Hosted Microsoft Exchange 2013 from Connect NorthWest. Exchange 2013 includes many new features to help your employees boost their productivity by offering a consistent inbox, calendaring and contacts experience across the PC, browser and mobile phone.

Now you can keep your employees connected with secured, reliable access to email, calendar, and contacts—from virtually any device. Microsoft Exchange Online helps you protect your data with professional-grade security features you can trust.

- **Simple and stress free.** Get back to growing your business while we manage all those ongoing patches, updates, and back-end upgrades.
- **Always up and running.** Be confident in 24/7 access to email, so no more worrying about an hour of downtime ending a deal. Rest easy with a financially backed 99.9 percent uptime guarantee.
- **No more surprise expenses.** Simplify planning with a predictable monthly cost, as low as \$12 per month per user. And eliminate server upgrade costs with email that scales to support your business growth.
- **Security features you can trust.** Protect your business and help keep customer data out of the wrong hands with built-in antivirus and antispam technologies.
- **Freedom to get more done.** Give your people the freedom to connect with critical information, online and offline, so they can work faster and more efficiently.

More and more SMBs are making the switch to hosted Exchange. Lower costs, better security and the ability to re-deploy IT staff for other projects and initiatives are attractive advantages of the Software-as-a-Service model. When you're ready to evaluate your options, call 1-888-583-3169 to speak with a representative about how your business can benefit.

BUSINESS EMAIL WITHOUT THE TECHNOLOGY HASSLE



THE ADVANTAGES OF HOSTED EXCHANGE

Email, collaboration and scheduling tools have become critical factors to the success of any business. Unfortunately, small- and mid-size businesses (SMBs) often lack a large IT budget or in-house team to implement and maintain the sophisticated messaging software they need. Yet SMBs need this critical tool-set in order to succeed in the marketplace. Microsoft Exchange is used by the majority of large corporations for their email, calendars, contacts and files. Exchange powers the full collaboration functions of Microsoft Outlook, such as group calendars, contacts and file-sharing.

OUR HOSTED EXCHANGE 2013 SOLUTION

We provide the latest version, Exchange 2013, as a hosted service. You can subscribe to this on-demand service for a low monthly fee—instead of paying tens of thousands of dollars upfront for expensive servers and software licenses, hiring specialist IT staff to install and maintain the system and being responsible for a 24/7 infrastructure. We let you focus on your core business.

Hosted Microsoft Exchange 2013 means that we provide all hardware and software, then run and maintain it for you in one of our enterprise data centers. You pay a low monthly fee, and can access your email using Outlook® or Entourage® on your desktop, Outlook Web App (OWA) in any web browser, or wirelessly from any device.

RELIABILITY AND UPTIME

We offer a 99.999% uptime service level agreement.

Our multi-million dollar infrastructure includes data centers featuring Dell, EMC and Cisco hardware and multiple connections to Tier-1 Internet providers—assuring high availability and the fastest round trip for your email. This Fortune 50 infrastructure is finally available to small- and medium-sized businesses.

Feature	Hosted Exchange	In-House Exchange and IT Staff
Software Licenses	✓	✗
Enterprise-Grade Hardware	✓	✗
100% Data Protection Guarantee as Part of Our Overall 99.999% SLA	✓	✗
Enterprise Data Center with Redundant Power, Cooling and Network Connections	✓	✗
Regular Backups	✓	Possibly
Anti-Virus, Anti-Spam	✓	Possibly
Wireless Options	✓	Separate Licenses & Servers Needed



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WWW.CNW.COM/EXCHANGE

PC OR MAC

Many Exchange hosting companies do not offer both Outlook® (for PC) and Entourage (for Mac) support. We offer both, so your staff can use either PCs or Macs. We also offer free **Outlook Web App (OWA)**—which works on all major web browsers—allowing your users the ability to access their email online from anywhere.

ADD-ON FEATURES

We offer a complete range of add-on features including **hosted BlackBerry® services and ActiveSync** for Windows mobile devices so you can instantly activate email service for your hand-held. Rather than spending thousands of dollars on your own server, you can use our managed service for just a few dollars a month.

Lync 2013 offers increased productivity through secure instant messaging, file sharing and archiving. For simple message journaling that keeps an exact copy of all your messages, to compliant archiving, this fulfills regulatory requirements from the main US regulations—HIPAA, GLBA, SOX, SEC, FINRA and FRCP as well as other state/federal requirements. You can also add **SharePoint** for document collaboration.

STRICT SECURITY AND COMPLIANCE

Connect NorthWest's Hosted Exchange Platform adheres to the industry's strictest regulations for security and compliance.

Backed by a SAS 70 Type II Audited Location

SAS 70 is an auditing statement issued by the Auditing Standards Board of the American Institute of Certified Public Accountants (AICPA), officially titled "Reports on the Processing of Transactions by Service Organizations." SAS 70 defines the professional standards used by a service auditor to assess the internal controls of a service organization and issue a service auditor's report.

We provide a number of additional features that can be added to your Hosted Exchange service to increase your productivity and security.



OUTLOOK® 2013

Outlook® 2013 is a full featured desktop client where you can manage emails, calendars, contacts and tasks.

RESOURCE MAILBOXES

Use a Resource Mailbox to schedule resources like conference rooms and shared equipment at your company. Schedule resources in meeting requests, providing a simple and efficient way to manage conference rooms and equipment. Use Room Mailboxes to assign a meeting location like a conference room, auditorium, training room or even teleconference bridge. Use Equipment Mailboxes for a resource that's not location specific, such as a portable computer projector, microphone or company car.

COMPANY DISCLAIMER

As legal and compliance risks grow, Company Disclaimer is an effective way to help you enforce a company-wide email policy. Company disclaimer allows you to add HTML or text disclaimers automatically to all of your company's email messages, providing an effective way to communicate legal information, provide a warning to unknown or unverified email senders or other important messages.

COMPLIANT ARCHIVING

Compliant Archiving allows you to retain your email and electronic records in a manner compliant with federally-mandated procedures, including:

- Health Insurance Portability and Accountability Act (HIPAA)
- Gramm-Leach-Bliley Act (GLBA)
- Sarbanes-Oxley Act (SOX)
- US Securities and Exchange Commission (SEC)
- Financial Industry Regulatory Authority (FINRA)
- Federal Rules of Civil Procedure (FRCP)

We offer Compliant Archiving for Hosted Exchange through a close partnership with a leading specialist in message archiving and compliance. You may also enable Compliant Archiving with any other provider.

DIRECTORY LINK

Directory Link provides an integration solution for businesses that need to maintain some on-premise applications in addition to their hosted services.

Directory Link leverages your existing on-premise Microsoft Active Directory infrastructure to ensure user attributes are synchronized across all applications. This enables your users to use a single username and password combination across all their applications, plus ensures synchronization of user- or admin-driven password changes.



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Plan Name	Features			Monthly
Exchange 2013 Standard Mailbox	25 GB Pooled Storage Outlook Web App (OWA) Resource Mailbox	SPAM/AV Filtering ActiveSync (iPhone)	Outlook/Entourage License 1 Public Folder	\$12
Exchange 2013 Advanced Mailbox	Unlimited Storage Outlook Web App (OWA) Resource Mailbox Retention Policy	SPAM/AV Filtering ActiveSync (iPhone) Disclaimers Mirrored Archiving	Outlook/Entourage License 1 Public Folder Directory Link	\$15
Exchange 2013 Productivity Suite Mailbox	Unlimited Storage Outlook Web App (OWA) Resource Mailbox Retention Policy Lync	SPAM/AV Filtering ActiveSync (iPhone) Disclaimers Mirrored Archiving	Outlook/Entourage License 1 Public Folder Directory Link Sharepoint 2 GB /user	\$18

Optional Exchange Add-Ons	Features	Set-Up	Monthly
Additional Mailbox Storage	Additional pooled storage for mailboxes. 2 GB Increments		\$15
Company Disclaimer	Company-wide disclaimer appended to all outgoing email messages.	\$20	\$20
Directory Link	Integration link to customer Active Directory server.		\$15
Encrypted Message	Encrypted Message allows your employees to send emails with end-to-end encryption—so important emails such as contracts or company plans can be safely and securely sent via email.	\$15	\$10 /USER
Mail Retention Policies	Apply retention settings to specific items, conversations or folders in an email mailbox; policies are displayed inside each email message, along with a header that states the applied policy and delete date.		\$2 /USER
Message Mirror Archiving	Provides your business with a simple, powerful archiving solution for storing, retrieving and searching all the emails sent and received through your hosted Exchange service. Includes 2 GB Storage	\$50	\$50
Message Mirror Archiving: Additional Storage	Additional pooled storage for archived messages. 2 GB Increments		\$15
Mobility: BlackBerry® Enterprise Server	Allows for organizations to extend the benefits of their email or messaging application and other enterprise tools to mobile professionals.	\$25	\$15 /USER
Mobility: Remote Device Management	Allows users to remotely manage their BlackBerry® devices. You can set custom account-wide BlackBerry® IT policies or apply custom policies for selected users.		\$2 /USER
Public Folders: Additional Top-Level Public Folders	Additional shared folders for all mailboxes in your exchange domain.		\$15 /FOLDER
Resource Mailboxes	Mailboxes that represent physical or spatial resources like conference rooms or projectors.		\$7.50 /MAIL-BOX



Contact us for more information, or to order:

1-888-583-3171 sales@cnw.com www.cnw.com